

## TBCSA Offices

3 Amethyst Avenue, Lyttleton Manor Ext 3, Centurion, Pretoria, 0157  
PO Box 11655, Centurion, 0046, Gauteng, South Africa  
TBCSA - 2008/011486/08



**TBCSA**  
TOURISM BUSINESS COUNCIL OF SOUTH AFRICA

T +27 (0) 12 664 0120 | F +27 (0) 12 664 0103 | E [tourism@tbcsa.travel](mailto:tourism@tbcsa.travel) | W [www.tbcsa.travel](http://www.tbcsa.travel)

## MEMORANDUM

Date: 22 March 2020  
To: TBCSA Members and the industry at large  
From: TBCSA Secretariat  
Subject: COVID-19 Communication

The Chairman and I received a call from the Minister of Tourism this morning to advise us on the following:

1. All hotels that have tourist from high-risk countries should urgently compile a list of those tourists including the following.
  - a. Personal details
  - b. Entry date into South Africa (please look at Home Affairs entry stamp)
  - c. Places visited by tourists
2. No tourist from high-risk countries should be allowed to check-in or out of any accommodation establishments across the country. We need to assist them with contacting their embassies as well COVID-19 hotline: 0800 029 999
3. The health officials will go to all establishments to test for COVID-19
4. All embassies will be notified

We have tourist from some tour groups that have tested positive, and this is putting staff in accommodation establishments and attractions at high risk. We appeal for your full cooperation on this urgent matter. Please send all requested information to [tshifhiwa@tbcsa.travel](mailto:tshifhiwa@tbcsa.travel) or your associations.

Tshifhiwa Tshivhengwa  
Chief Executive Officer